BOURNS

Bourns de Mexico Jan 1, 2013

Supplier: **Giltronics**

Attention: Customer Service

As per our SPP (Supplier Performance Program) rating system, and TS16949, we are required to evaluate our suppliers in terms of Quality and Delivery on a quarterly basis.

On Quality, we consider the number of lots accepted in the month, against the number of lots inspected.

On Delivery we rate the number of shipments received on time, against the total of shipments received in the month. Please take in mind, our system penalizes shipment received late as well as shipments received too early.

As a reminder, Bourns de Mexico requires a 100% Quality and 100% On time delivery (as stated in the purchase order). Dock date is the date required in our plant. We ask enough time in the shipping process to meet these dates.

The supplier rating is:

90 → 100% Excellent

75 → 89% Satisfactory

0 → 74% Unsatisfactory (Corrective action required)

If you find errors in the information here noted, please contact Antonio Garfio or Gerardo Hays at

e-mail: Antonio.garfio@bourns.com e-mail: Gerardo.hays@bourns.com

Your rating for **Year to Date** is:

Quality: 80 % Lots Inspected: 5

Lots Rejected: 1

Delivery: 100 % Shpmts received: 0 Shpmts out of time: 0

Overall: 88 %

We appreciate your effort to reach this goal excellence.

Regards:

Manuel Virissimo

Purchasing Manager

GILTRONICS

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